

## BCI New Vehicle Warranty Conditions / TfNSW Panel 4

BCI warrants that new vehicles are free from defects in materials and workmanship under normal use, provided all BCI maintenance and inspection requirements are followed. Warranty periods begin on the Date of Acceptance (DOA) and are subject to the exclusions outlined on the last page of this document.

All warranty repairs must be performed by authorised BCI dealer or agent. Non-compliance will result in the rejection of the warranty claim.

See following table for specific coverages:

<b>CHASSIS / BODY</b>		Qualification and limitations
36 Months / 3 years		
General coverage of all components , unless tabled within this document.		All body/chassis warranty repairs must be carried out by authorised BCI dealer or agent.
<b>ENGINE</b>		Qualification and limitations
36 Months / 3 years		
Cummins ISD 280hp or ISB 6.7 Euro 6		All engine warranty repairs must be carried out by authorised Cummins dealer or agent.
<b>TRANSMISSION</b>		Qualification and limitations
36 Months / 3 years		
ZF		All transmission warranty repairs must be carried out by authorised ZF dealer or agent.
Allison		All transmission warranty repairs must be carried out by authorised Allison dealer or agent.
<b>AIR CONDITIONING</b>		Qualification and limitations
Air conditioning piping, compressor, condenser and evaporator coils.		Warranted for five (5) years
Electronic logic circuits, pressure switches, expansion valves, receiver, valves, thermostats and other control items, condenser fans, evaporator fans, dryer and compressor clutch.		Warranted for three (3) years
Drive belts.		Warranted for one (1) year
<b>FLOOR COVERING</b>		Qualification and limitations
60 months / 5 years		
		Warranted for five (5) years
<b>DESTINATION EQUIPMENT</b>		Qualification and limitations
120 months / 10 years		
		Warranted for ten (10) years

## Additional warranties for ZEB (Zero Emission Buses)

### **BATTERY**

### **Qualification and limitations**

85 months / 7.5 years / 800,000 kilometres.

Warranted for seven years and five months(7.5) years

### **DRIVE MOTORS**

### **Qualification and limitations**

36 Months / 3 years

Warranted for three (3) years

### **HV (High Voltage) Componentry**

### **Qualification and limitations**

36 Months / 3 years

Warranted for three (3) years

### **Exclusions:**

These limitations and exclusions are important and must be read and understood.

Limitations – BCI's obligation is limited to, at its sole option, repair or replacement of parts which are acknowledged by it to be defective. The defective parts or assemblies replaced shall become the property of BCI. Warranty consideration can only be given if the deficiency is brought to the attention of BCI authorised dealer or agent. Upon discovery of a defect the vehicle must be made available, in a timely fashion during the coverage period, for repair.

- Damages due to misapplication, misuse, accidents, negligence, improper operations, alterations, storage or transport, operation at excessive speeds, loading beyond the factory rated load capacity, failure to follow BCI recommended inspection, maintenance, and service procedures, and improper or insufficient maintenance services are not covered.
- Any vehicle, component or part repaired, altered, or inspected in any way, so as to adversely affect, in BCI's sole judgment, its stability, durability, or reliability, is not covered.
- Damage resulting from accidents of any kind, including collision, fire, theft, riot, and similar events.
- Misuse of the vehicle, including activities such as driving over curbs, overloading, racing, and similar actions.
- Alterations and/or modifications to any part of the vehicle without prior written approval from BCI.
- Normal wear and deterioration.
- Squeaks, rattles, and loose fittings or fasteners occurring after the initial "shake-down" period of **10,000** km.
- Light bulbs/LEDs, V-belts, glass, oils, grease, and any other fluids or any other materials or activities associated with routine maintenance.
- Breakdowns or repairs conducted away from the dealership, along with associated costs such as travel, freight, accommodation, and loss of income.
- Various adjustments, including headlights, doors, clutch, brakes, wheel alignment, and similar components.
- Any failure caused by the use of Non-genuine parts and accessories.

### **Limited liability:**

BCI's liability under Warranty is limited exclusively to the repair and replacement of defective parts in materials or workmanship by a BCI Dealer at their place of business during normal business hours. This liability specifically excludes any costs associated with hiring a vehicle, transportation to the dealer, and compensation due to the loss of use of the vehicle during warranty repairs.